# James Del Mar Ltd

Independent focussed rural property advice

www.jamesdelmar.com

+(44) 7767 633915



# **Privacy Policy**

#### Our contact details

Name: James Del Mar

Address: Registered Office, 15 Whitehall, London SW1A 2DD

Phone Number: 07767633915

E-mail: james@jamesdelmar.com

### The type of personal information we collect

We currently collect and process the following information:

- Name, title, profession, address and contact details
- Website user details

### How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you so that we can contact you and provide our services to you.

We also receive personal information indirectly, from our website, when you accept cookies.

We use the information that you have given us to ensure we can provide the service you require.

We do not share this information with anyone else, unless first approved to do so by you.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- (a) Your consent you are able to remove your consent at any time. You can do this by contacting us directly.
- (b) We have a contractual obligation.
- (c) We have a legal obligation.
- (d) We have a legitimate interest.

#### How we store your personal information

Your information is securely stored on our computer systems.

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#### Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at james@jamesdelmar.com if you wish to make a request.

### How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at james@jamesdelmar.com

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: https://www.ico.org.uk